



ICT ENABLED PUBLIC SERVICES FOR MIGRATION SYMPOSIUM AGENDA.

WHEN.

November 13th, 2018

WHERE.

The Sheffield Institute of Education
Charles Street 12.6.13.
Sheffield Hallam University, UK

SYMPOSIUM OVERVIEW.

The symposium has been developed to explore a diverse set of themes connected to the overall objectives of the MIICT project. This is reflected by our speakers who will cover issues related to migrant integration from a number of disciplinary perspectives. These include the role of ICT and technology, policy on migrant welfare access, labour market integration, and migrant identity; reflecting the ambitious scope and interdisciplinarity of the MIICT project. We're glad you can join us on what promises to be an engaging and thought-provoking day; and, what we hope, is the beginning of an extended period of research, engagement and impact for all those involved.

AGENDA.

10:00 - 10:30: Registration and Coffee

10:30 - 10:45: Welcome to Sheffield Hallam University

Prof. Roger Eccleston - Pro Vice-Chancellor for Research and Global Engagement, Sheffield Hallam University.

10:45 - 10:55: Welcome to CENTRIC

Prof. Babak Akhgar - Director of CENTRIC.

10:55 - 11:25: Addressing the challenge of migrant integration through ICT-enabled solutions

Hinano Spreafico - European Commission.

11:25 - 11:40: Introduction to the MIICT project and symposium

Prof. Babak Akhgar - CENTRIC / MIICT coordinator.

11:40 - 12:00: Digital solutions for migrant integration - The NADINE project

Lauren van Heel - Aspire-igen.

12:00 - 12:30: CultureLabs: recipes for social innovation

Prof. Luigina Ciolfi & Dr. Danilo Giglito - Sheffield Hallam University.

12:30 - 13:30: Lunch

13:30 - 14:00: KEYNOTE - Migrants as Messengers: Leveraging Innovative Digital Communications in the field of Migration

Amy Rhoades - International Organization for Migration.

14:00 - 14:30: Minority Rights Group Europe

Neil Clarke - Minority Rights Group Europe.

14:30 - 15:00: Digital legal identity of migrants

Alenka Prvinsek-Persoglio - Interact4c.

15:00 - 15:15: Coffee & refreshments

15:15 - 15:45: Smart borders, biometrics and human rights: the challenge of making data protection and security and migration policies compatible

Dr. Teresa Fajardo - The University of Granada.

15:45 - 16:15 - Determinants of labor market integration of refugees: A multi-dimensional analysis in Austria

Dr. Raimund Haindorfer - Universität Wien.

16:15 - 16:45: Humanitarian and social support for migrants in Europe

Elizabeth Kassinis - CARITAS Cyprus.

16:45 - 17:00: Closing Remarks

Prof. Babak Akhgar - MIICT coordinator.

17:00 - 18:30: Drinks reception



CONSORTIUM MEETING AGENDA.

WHEN.

November 14th-15th, 2018

WHERE.

The Sheffield Institute of Education
Charles Street 12.6.13.
Sheffield Hallam University, UK

AGENDA - 14TH NOVEMBER.

09:30 - 09:45: Welcome and Coffee

09:45 - 11:00: Partner Introductions

All beneficiaries to give a short introduction to themselves, their organisation, and their role in MIICT.

11:00 - 11:20: WP8 - Dissemination and exploitation

SYNYO.

11:20 - 11:40: Coffee Break

11:40 - 12:00: WP2 - Ethics, Privacy and Data Management Compliance

LIF.

12:00 - 12:20: WP9 - EC Ethics Requirements

SHU.

12:40 - 13:00: WP3 - INSPIRATION: Requirements and Synthesis

SHU.

13:00 - 14:00: LUNCH

14:00 - 14:20: WP4 - IDEATION: Co-Design and Co-Creation Workshops

LAUREA.

14:20 - 14:40: WP5 - IMPLEMENTATION: Implementation of Migrants Matcher Service

CERTH.

14:40 - 15:00: WP6 - IMPLEMENTATION: Co-creating ICTs for Public Service Transformation

CERTH.

15:20 - 15:40: WP1 - Project Management

SHU.

15:40 - 17:00 - EU Project Finance 101 (Project Management)

Dave Szwejkowski - SHU Management Accountant and EU Finance Expert

17:00 - 17:20 - CLOSE and Q&A

19:00: CONSORTIUM MEAL

CUBANA Sheffield

AGENDA - 15TH NOVEMBER.

09:00 - 09:20: Welcome and Coffee

09:20 - 09:40 - WP7 - Live Prototyping and Sustained Service Delivery

SHU.

09:40 - 10:00 - Year One Planning Overview

SHU.

10:00 - 12:00 - Co-creating case studies and early requirements

SHU. Hands on session

ENDS.

MIICT

ICT ENABLED PUBLIC SERVICES FOR MIGRATION.

MIICT (ICT Enabled Services for Migration) was conceived with the goal of designing, developing and deploying tools that address the challenge of migrant integration. In service of this goal, the project undertakes to co-create improved ICT-enabled services with migrants, refugees, public sector services, NGOs (Non-Governmental-Organisations) and other interest groups. By involving research-users at the centre of our approach we address the need to improve and customise the interfaces used to access key public services so that they better address the requirements of migrants and refugees. To achieve this MIICT has undertaken the development of a system to capture the specific socio-cultural, economic and legal contexts of migrants; information that can be shared with public authorities. In order to promote inclusion and reduce the potential for discrimination and bias, the system acts as a firewall, meaning only information pertinent to the specific task of the public authority is visible, removing elements such as gender, ethnicity and age in circumstances where they have no relevance, removing opportunities for discrimination and unconscious bias.

Previous research has established that issues of integration, discrimination, employment (and unemployment), incapacity support and education rank highly among migrants of varying demographics; including different age groups, genders, education levels and immigration status.

Factors such as autonomy, perception, culture and history, as well as institutional constraints shape the dynamics and experiences of migrants and highlight the complexity of the migration process. This complexity is also said to indicate diversity in the migration and integration process as a result of the almost infinite combination of factors that may impact upon migrants' experiences; influenced by the relationships between the economic, social, political and cultural factors that exist across a given juncture.

Using a co-design approach, MIICT will design, develop and deploy bespoke solutions that address; a) the management of migrant integration, b) the customisation of services to match migrants' needs, and c) the need for sustained and improved inclusion of migrants. This evidence-based and inclusive software solution aims to improve labour market access, matching individuals with jobs and development opportunities based upon their specific and unique contexts.

MIICT is grounded in the principles of co-design. Through the participation of multi-disciplinary stakeholders MIICT will design, develop and deploy processes to ensure the identification of needs and requirements from both the perspectives of migrants, public sector services and NGOs. The collaboration of cross-disciplinary expertise from academia, industry and the private-sector in the development of digital-services will realise improved service delivery, demonstrated through a rigorous piloting and evaluation process conducted across the EU. MIICT aims to provide migrants and refugees with access to key public services, public agencies and NGOs with ICT enabled services and the necessary agency to take advantage of those services.

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